



CAYM Education Trusts

Siddhant College of Pharmacy

A/P Sudumbare, Talegaon –Chakan Road, Tal:Maval, Dist: Pune -412109

Phone: 02114-661947, Email: siddhantcollegeofpharmacy@yahoo.in, Website: www.siddhantcop.in

5.1.4

**THE INSTITUTION ADOPTS THE FOLLOWING
FOR REDRESSAL OF STUDENT GRIEVANCES
INCLUDING SEXUAL HARASSMENT AND
RAGGING CASES**

**C. Proof Related To Mechanisms For Submission Of
Online/Offline Students' Grievances**



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5.1.4 C. Proof Related To Mechanisms For Submission Of Online/Offline Students' Grievances

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CAYM Education Trust's SIDDHANT COLLEGE OF PHARMACY

Linguistic Minority Institute (Hindi)

Chakan-Talegaon Road, Sudumbare, Tal. Maval, Dist. Pune - 412 109
(Approved by AICTE, PCI, New Delhi, Recognized by Government of Maharashtra,
Affiliated to S.P. Pune University, NAAC Accredited)

Tel. No. : (02114) 661947, Fax : (02114) 661981

E-mail : siddhantcollegeofpharmacy@yahoo.in Website : www.siddhantcop.in

Ref. No. : SCOP/Admin/2019-20/08

Date : 01/08/2019

The mechanism for timely redressal of student grievances including sexual harassment and ragging cases

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases. Institute has constituted Grievance Redressal Cell, Internal Complaint Committee, Anti-ragging Committee and Anti-discrimination cell. These cells are implementing the guidelines required as per statutory bodies and meetings are conducted regularly under the different cells. Institute timely addresses the grievances of the students.

Grievances Mechanism:

The college has established a process to quickly resolve student complaints related to both academic and non-academic matters. These complaints can be submitted through both online and offline methods. The institution has put in place a system to address student grievances in a timely manner, whether they pertain to academic or non-academic concerns, and can be raised through either online or offline channels.

Online Redressal Mechanism:

- College has adopted an online grievance redressal system to receive and act on grievances reported by different stakeholders viz, student, faculty and non-teaching staff, enabling timely actions on any issue raised by them.
- The college website provides a Grievance Redressal portal where both students and staff members can submit their complaints online.
- Upon receipt of a complaint, the respective committee will review and verify its authenticity before taking necessary actions.

- The respective committee convenes meetings to discuss the complaints and make decisions based on the nature of each complaint. Once a complaint has been effectively addressed through appropriate actions, the Grievance Cell member sends a response to the complainant along with any relevant supporting documents if any.

Offline Redressal Mechanism:

- The college has placed a Grievance box on ground floor near Principal cabin the library to allow students to submit their complaints. Students can also send an alert message to the concerned authorities
- The grievance box is opened in the presence of committee members, which includes representatives from the student. Any complaints received are then sent to the appropriate committee for further action.
- The complaints are reviewed during meetings of the relevant committee, and decisions are made based on each individual complaint.
- Once the Grievance cell member has addressed the complaint appropriately by taking the necessary actions they will send a response to the complainant along with any pertinent supporting documents, if any

Anti-Discrimination committee: Procedure to file a complaint:

Accomplaint can be registered online /offline mode by Students and employees of the institute can file a complaint within a month of the incident, either through online or offline means.

Redressal of Complaint:

- The complaints are reviewed during committee meetings, the complaints are evaluated, and decisions are rendered on a case-by-case basis.
- After the anti-ragging member has taken appropriate actions to address the complaint, they will send a response to the complainant, including any relevant supporting documents if applicable.

Grievance Redressal committee:

Procedure to file a complaint: Students and employees of the institute can file a complaint within a 30 days period after the incident using either online or offline channels



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Ref. No. :

Date :

Redressal of complaint:

- The committee evaluates the complaints in their meetings and decides on a case-by-case basis.
- After taking necessary measures to handle the complaint, the member responsible for addressing the grievance will send a response to the complainant along with any pertinent supporting documents, if applicable.

PRINCIPAL
SIDDHANT COLLEGE OF PHARMACY,
SUDUMBARE, PUNE-412 109





**Chaudhary Attarsingh Yadav Memorial Education
Trust's Siddhant College Of Pharmacy, Sudumbare**

ONLINE GRIEVANCE REDRESSAL PORTAL

© 2019 e-Grievance Powered by vmedulife

Students

Faculty

Parents

Alumni

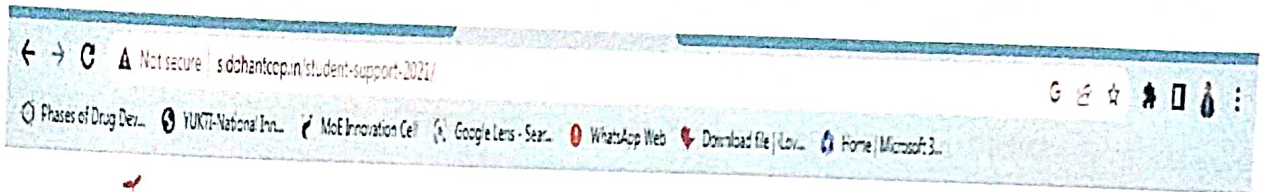
Non
Teaching
Staff

Management

Employer

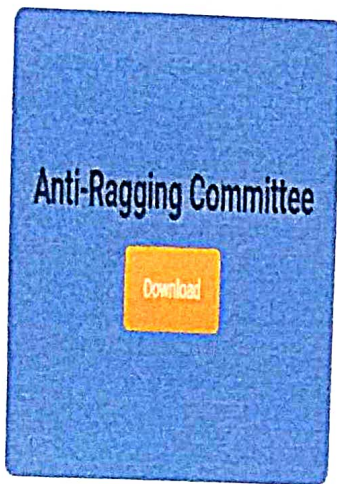


Details of website stating the Anti-Ragging and Women redressal committee details
Link: <http://siddhantcop.in/student-support-2021/>



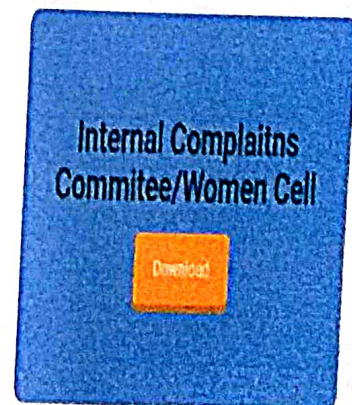
HOME ADMISSION ABOUT US ACADEMICS RTI STUDENTS NAAC COURSES T&P R&D Q ≡

CONTACT OPPORTUNITY



HOME ADMISSION ABOUT US ACADEMICS RTI STUDENTS NAAC COURSES T&P R&D Q ≡

CONTACT OPPORTUNITY





**Chaudhary Attarsingh Yadav Memorial Education Trust's Siddhant College Of
Pharmacy, Sudumbare**

GRIEVANCE REDRESSAL PORTAL

1



2



3



4



5



Email Verification

Email ID

Enter Email ID

Confirm Email ID

Confirm Email ID

Send OTP

Next

Siddhant B.Pharmacy

Subscription Instalment Due | To Be Paid By Wednesday, 11th Oct, 2023

Press Publicity and Social media

Formed On
 1st Jun, 2022

Members
 1

Academic Year
 2022-23

Meetings
 0

Your Role



Last Meeting

 Upcoming Meeting
 Please Click here to schedule the meeting

Grievances Redressal Cell

Formed On
 1st Jul, 2022

Members
 7

Academic Year
 2022-23

Meetings
 0

Your Role
 Member (Faculty Representative)

Last Meeting

 Upcoming Meeting
 Please Click here to schedule the meeting

Institution's Innovation Council

Formed On
 29th Sep, 2022

Members
 0

Academic Year
 2022-23

Meetings
 0

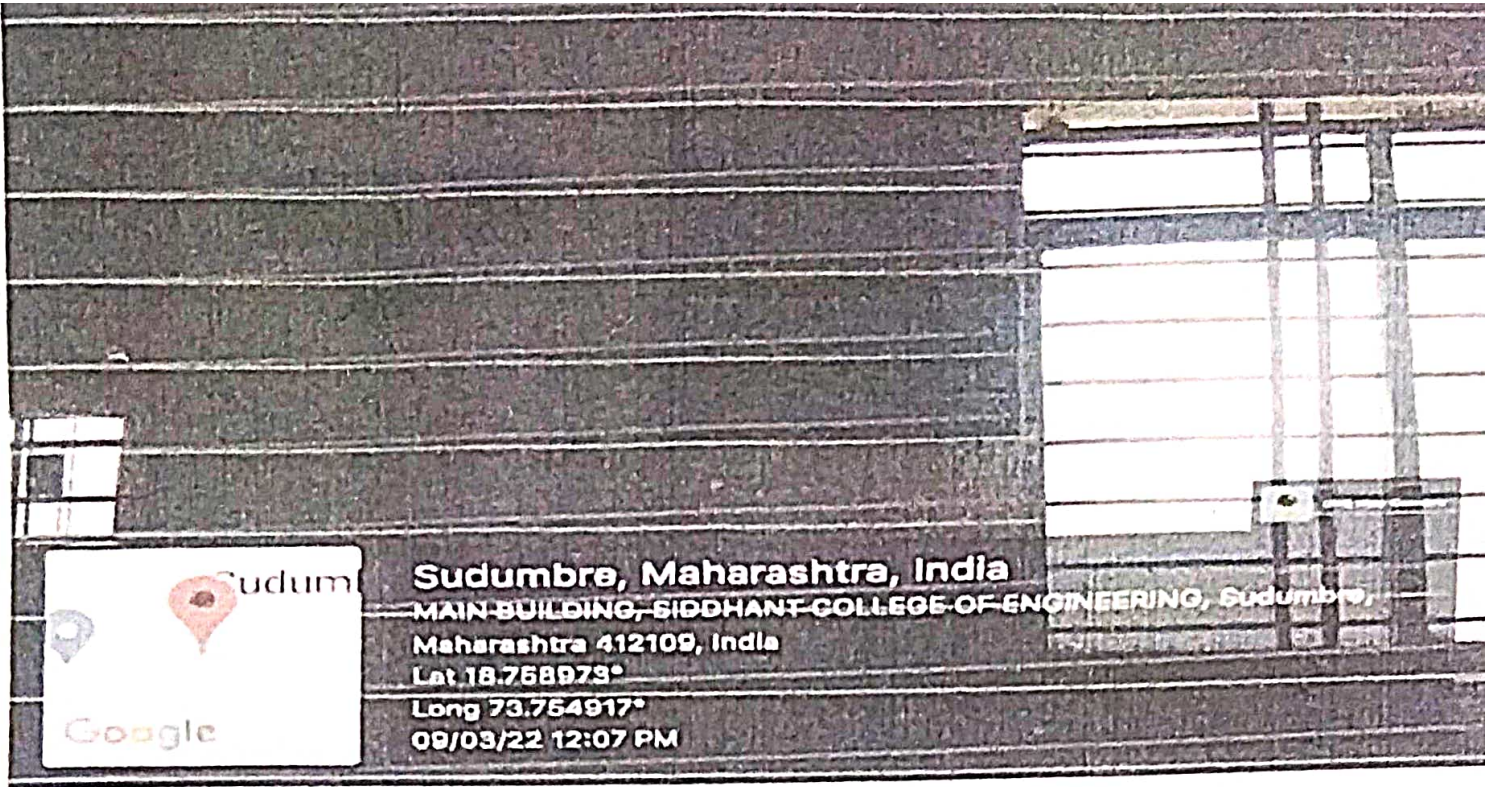
Your Role

Last Meeting

 Upcoming Meeting
 Please Click here to schedule the meeting.

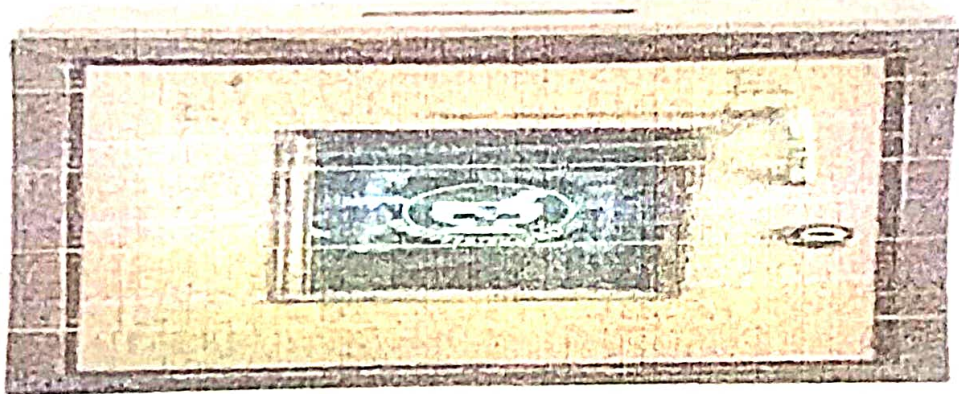
IQAC Committee

[Type here to search](#)



Sudumbre
Google

Sudumbre, Maharashtra, India
MAIN BUILDING, SIDDHANT COLLEGE OF ENGINEERING, Sudumbre,
Maharashtra 412109, India
Lat 18.758973°
Long 73.754917°
09/03/22 12:07 PM



Sudumbre
Google

Sudumbre, Maharashtra, India
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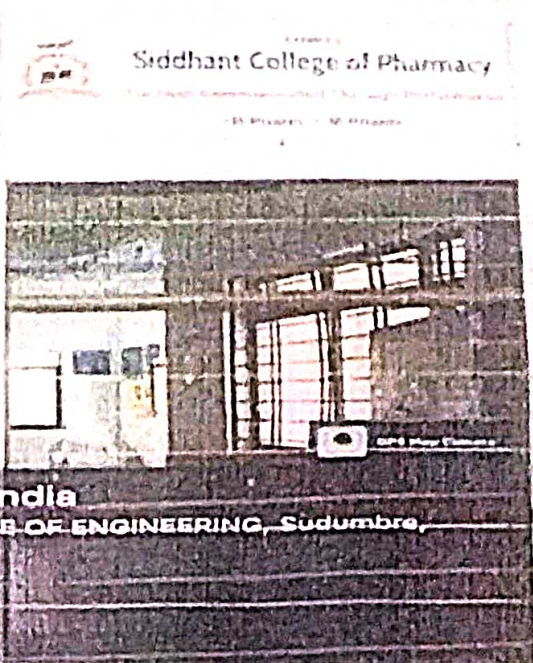


History of Medicine

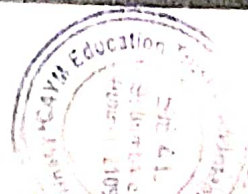
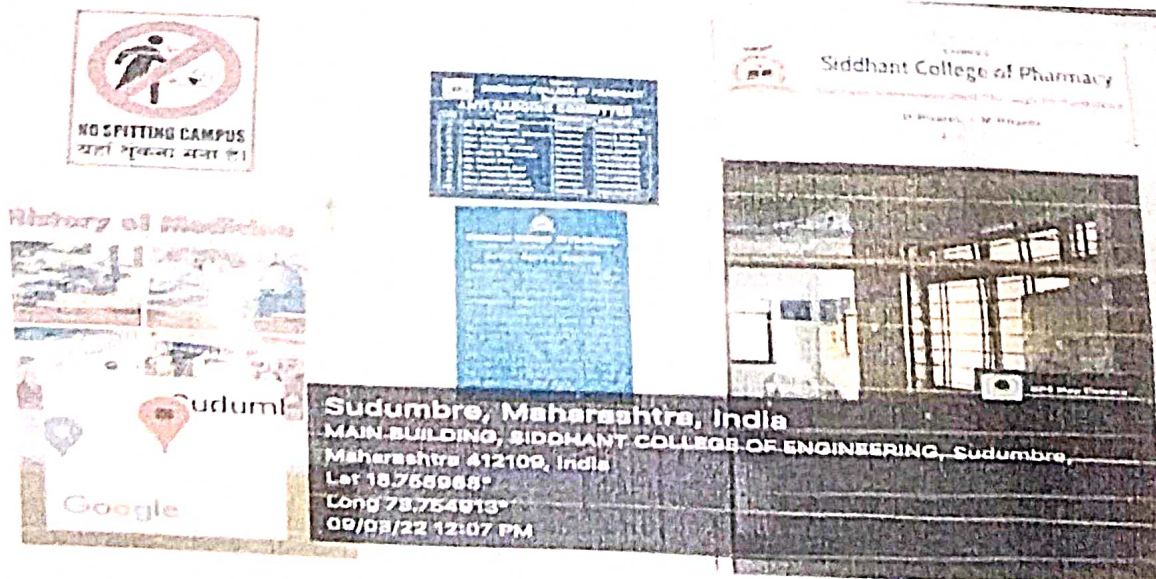
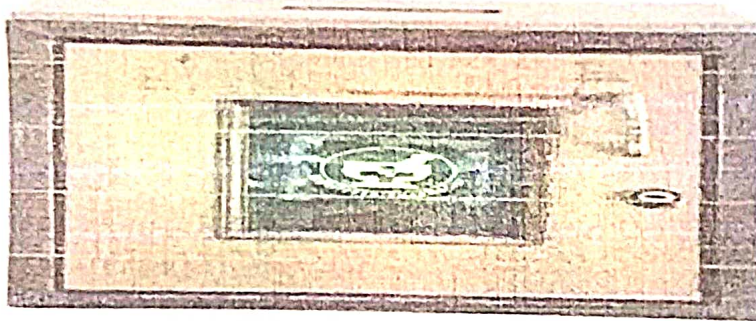
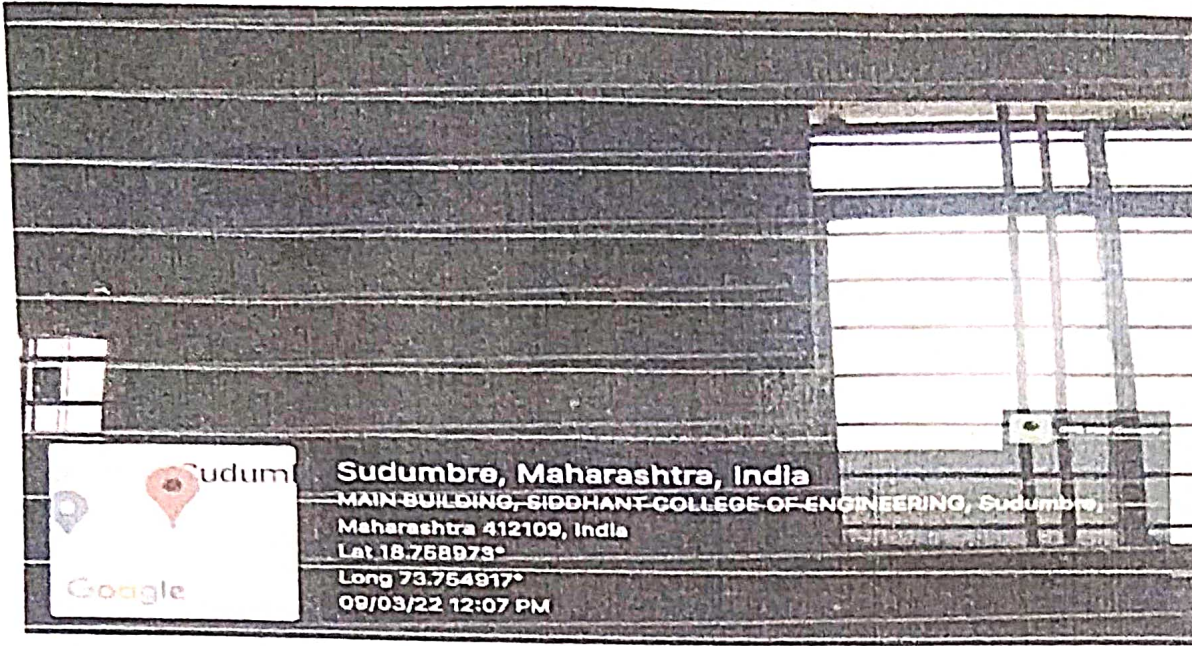


Sudumbre
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Maharashtra 412109, India
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Organization wide awareness:





CAYM Education Trusts

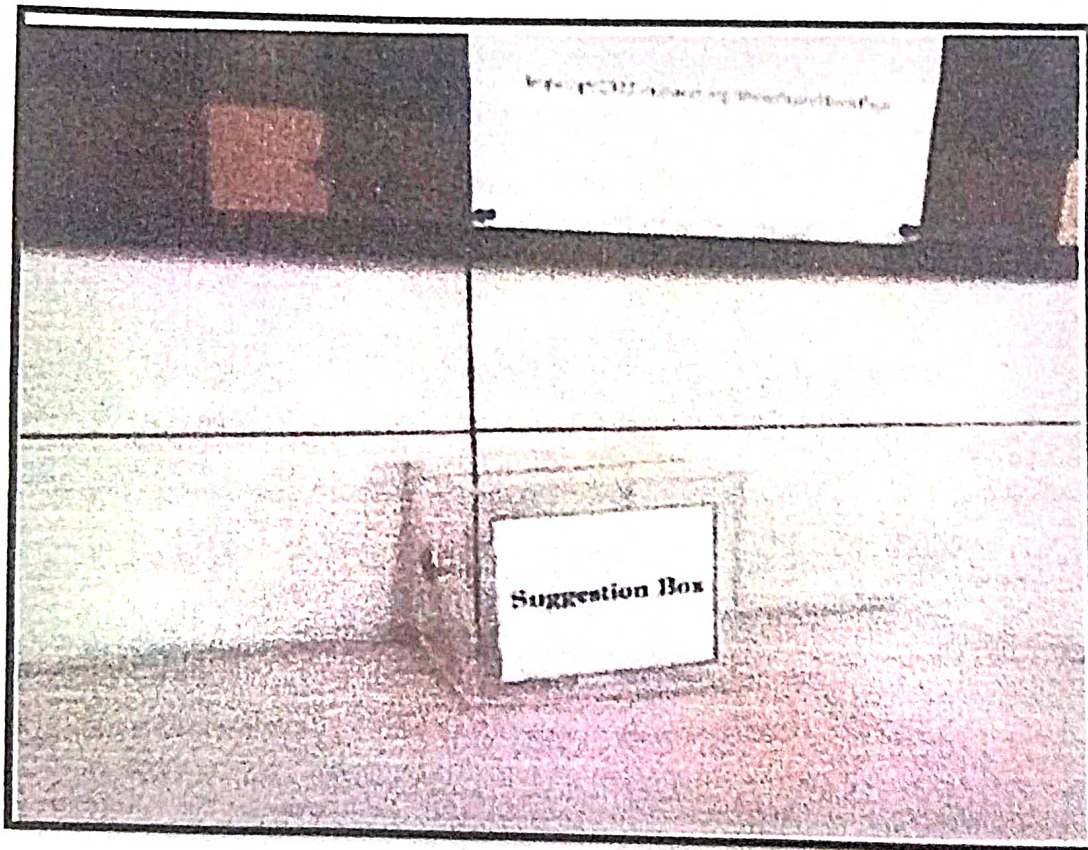
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Suggestion box

Suggestion box is placed in admin office at the entrance



RO
Principal
Siddhant College of Pharmacy
Sudumbare, Tal.-Maval,
Dist.-Pune 412109.